

## **Patient-Centered Partnerships**

### **Empowering Post-Acute Facilities to Best Support Patients**

The patient consumer revolution is here. With the rise of value-based reimbursements, and an aging and more informed patient population, the pressure to deliver post-acute personalized care, while meeting compliance requirements is daunting. Couple

this challenge with the patient medication responsibility that increases staff preparedness needs along with technology advances, and post-acute provider's obligations expand exponentially.

Skilled Nursing Facilities need a collaborative clinical partner to help deliver high quality, coordinated care. With TwelveStone Health Partners, facilities have access to this comprehensive suite of services including

#### **Clinical Team**

TwelveStone provides a full licensed and accredited Interdisciplinary Team, including Pharmacists, Nurses, Dieticians and Respiratory Therapists. The team serves as an extension of your facility providing ongoing training and education to ensure safety compliance and documentation readiness, saving your facility both time and resources.

#### **Pharmacy and Medication Management**

TwelveStone's Packaged Medication Solution and Concierge Services simplify medication adherence compliance. Patients receive presorted, individual packages that contain prescription pills, vitamins, and supplements. The Packaged Medication Solution and Concierge Services include:

- Electronic Medication Ordering
- Medication Accuracy Verification System
- Expedited Prescription Delivery
- Custom Reporting and Medication Administration Records
- Expansive Network of First Dose Pharmacies
- Seamless Training and Implementation Support
- Blister Packing for Controlled Medications
- On Call Care Team Available 24/7

#### **Survey Preparedness**

Medication administration education and readiness through current process assessments by an experienced TwelveStone Nurse, as well as additional services:

- Mock Audits
- Preparedness Tools
- Med Carts and Med Room Inspections
- Documentation Review
- EMAR Systems Integration
- Relevant Survey Information

"I can't say enough about TwelveStone. The savings we've seen as a result of shifting to TwelveStone are huge, especially when you consider all six facilities."

Janet Pulley Administrator Cornerstone Health Care



#### **Transitional Technology Support:**

TwelveStone serves as your technology partner. Our support includes:

- TwelveStone Materials Portal: A flexible technology tool providing a window look at every patient, medication inventory, secure pharmacy communication, messaging and print-ready documents
- EMAR Systems: Advisory support services based on assessment

#### **Ongoing Facility Support**

Designated Billing Contact, Medicare Advisor, Statewide Coverage, Drug Utilization Review

#### **Additional Services**

Infusion and Enteral, Respiratory and Access to Fax Machines and Med Carts

TwelveStone exists to serve. As long-term care experts with local ownership we provide personalized partnership support. Our goal is to deliver seamless services and long-term clinical value to your facility so you can focus on providing exceptional care.

# One Source. One Call. One Bill.

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