



Patient-Centered Partnerships

Empowering Post-Acute Facilities to Best Support Patients

The patient consumer revolution is here. With the rise of value-based payments and an aging and informed patient population, the pressure to deliver post-acute personalized care, while meeting compliance requirements is daunting. Couple this challenge with the patient medication responsibility that increases staff preparedness needs along with technology advances, and post-acute provider’s obligations expand exponentially.

Assisted Living Facilities need a collaborative clinical partner to help deliver high quality, coordinated care. With TwelveStone Health Partners, facilities have access to this comprehensive suite of services including:

Clinical Team

TwelveStone provides a full licensed and accredited Interdisciplinary Team, including Pharmacists, Nurses, Dieticians and Respiratory Therapists. The team serves as an extension of your facility providing ongoing training and education to ensure safety compliance and documentation readiness, saving your facility both time and resources.

Facility Support Services

TwelveStone provides Assisted Living Facilities with comprehensive and specialized support services. Locally owned and operated, TwelveStone is at the ready to deliver:

Pharmacy and Medication Management

TwelveStone’s Packaged Medication Solution and Concierge Services simplify medication adherence compliance. Patients receive presorted, individual packages that contain prescription pills, vitamins, and supplements. The Packaged Medication Solution and Concierge Services include:

- Electronic Medication Ordering
- Medication Accuracy Verification System
- Expedited Prescription Delivery (Mon-Sat stat deliveries, as needed)
- Custom Reporting and Medication Administration Records
- Expansive Network of First Dose Pharmacies
- Seamless Training and Implementation Support
- Post-Consumption Billing and Online Bill Pay
- Blister Packing for Controlled Medications
- An On-Call Care Team Available 24/7

Survey Preparedness

Medication administration education and readiness through current process assessments by an experienced TwelveStone Nurse, as well as additional services:

- Mock Audits
- Preparedness Tools
- Med Carts and Med Room Inspections
- Documentation Review
- EMAR Systems Integration
- Relevant Survey Information

Ongoing Facility Support

Designated Billing Contact, Medicare Advisor, Statewide Coverage, Drug Utilization Review

“TwelveStone is not a massive, cold corporate organization. They have a big operation, but they keep it homey and personal. That matters to me and to our residents. I’d recommend them without hesitation.”

Ken Holland
Director of Operations
Good Works Unlimited LLC



Transitional Technology Support

TwelveStone serves as your technology partner. Our support includes:

- **TwelveStone Materials Portal:** A flexible technology tool providing a window look at every patient, medication inventory, secure pharmacy communications, messaging and print-ready documents
- **EMAR Systems:** Advisory support services based on assessment

Additional Services

Infusion and Enteral, Respiratory and Durable Medical Equipment, Biohazard Waste Disposal, Blister Packing for Narcotics and Free Fax Machines and Med Carts

TwelveStone exists to serve. As long-term care experts with local ownership we provide personalized partnership support. Our goal is to deliver seamless services and long-term clinical value to your facility so you can focus on providing exceptional care.

One Source. One Call. One Bill.