



CASE STUDY: GROUP HOME



Cedarcroft Home, Inc.

A higher level of service necessary for compliant group home medication program



The Challenge

Cedarcroft Home, Inc. is a facility dedicated to the care and welfare of mentally handicapped, disadvantaged and homeless men. Providing round-the-clock care for residents – on a very limited budget – required the organization to find cost-effective ways to manage residents' medication needs.



The TwelveStone Solution

Headquartered in Murfreesboro, Tennessee, TwelveStone Health Partners is a non-profit regional medical services organization dedicated to delivering high-quality pharmacy and respiratory services for more than 30 years.

Cedarcroft is "home" to 136 men that live in its communal and independent living facilities. On-site staff provides residents with round-the-clock assistance, including indirect supervision of medication, medical service referrals and transportation, laundry services, activity opportunities, and more.

Recent changes in medication support left Cedarcroft searching for a new provider of pharmaceutical services for its residents. Because of a successful partnership with TwelveStone in the past, Peggy Zide, Cedarcroft Chief Operating Officer & Administrator, decided to reach out to the organization again to see if their services were still a good

"I was blown away when I got an email from Shane Reeves, the TwelveStone CEO. That's the type of relationship that really means a great deal to us. He and TwelveStone share our faith-based values, that's important to us."

Peggy Zide
Chief Operating Officer and Administrator
Cedarcroft

"I love TwelveStone because they are prompt, they deliver multiple times a day and we can get medications same day when we need them. It really saves us having to run around to get medications in a pinch."

Peggy Zide, Chief Operating Officer and Administrator, Cedarcroft

fit. They were. TwelveStone was thrilled to be chosen, and today provides full pharmaceutical support for Cedarcroft. Peggy Zide appreciates the value TwelveStone brings.

Cedarcroft selected TwelveStone because of their proven success in the past, and because of the high level of service they deliver. "We love MEDIPack! We are not a medical facility, so having access to pharmacists and nursing is important to us," said Peggy Zide. "The nurses go over the FACE sheets and MARS for us and help us make adjustments when necessary. They help us prepare and ensure that we meet our compliance requirements."

Cost effective partnerships delivered with a high-level of service---that's the TwelveStone difference.

