

# TwelveStone Health Partners Values



**H**

**HONESTY and KINDNESS:** We must be kind to everyone, and never rude. We must have an atmosphere where healthy, honest debate is welcomed and encouraged. No Jerks Allowed.

**E**

**EXCELLENCE:** We must be excellent in all we do because God is excellent. We will hire and retain excellent colleagues that will develop and follow excellent processes, leverage excellent technologies in the marketplace, and provide only an excellent level of service to our patients.

**A**

**ACCOUNTABILITY:** We are accountable to one another, to our community and to our patients. That means we make decisions based on our code of conduct and our concern for the well-being and health of our clients.

**L**

**LOVE for our PATIENTS:** Patients are the most important people in our business--period. Take care of them like family. If they have a problem with us then fix it. If they want to share a praise with you about our company then share it. No employee will ever be found at fault for taking care of the needs of a patient (or a partner).

**I**

**INNOVATION:** Leverage technology, new services, models, and strategic approaches to support changing needs of the acute care market for partners and patients.

**N**

**NON-NEGOTIABLE:** We run our business based upon Biblical principles and honor God and His standards for family and work. This is non-negotiable.

**G**

**GRATITUDE:** We maintain an attitude of gratitude. We must be good stewards (and grateful) regarding our resources including profits, facilities, technology, and talent. By using resources in an efficient and productive manner, we assure that we finish well.